

## Manufacturing / Illustrative case study

# A manufacturer connects purchasing exceptions to the close

Illustrative scenario. No customer is named or implied; outcomes are hypotheses to validate, not verified customer results.

## The business problem

An unnamed manufacturer receives only part of an order. The supplier invoice arrives with freight and a quantity mismatch. Purchasing, receiving and finance need a shared explanation before period close.

## The connected workflow

- 01 Check the original purchase order and the recorded partial receipt.
- 02 Investigate matching and landed-cost treatment, assigning an owner to the exception.
- 03 Review the resulting inventory and payable records, then investigate the financial impact through operational lists and statements.

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## **Where the KIVU team helps**

The team can help map the process, prepare agreed data, configure workflows, train users and build relevant reports. Migration, cleanup, integrations and ongoing responsibilities are scoped before work starts.

## **What to validate in a pilot**

Track time to resolve the mismatch, receipt-to-invoice exceptions still open and manual reconciliation steps. Expected benefits are clearer ownership and less reconstruction; these must be validated.

Record the baseline first. Compare time spent, unresolved exceptions and reconciliation differences using the same transaction sample. Validate results before making a savings claim.

## **Requirements to confirm**

Confirm permissions, accounting mappings, transaction volumes, entity structure, local requirements and specialist systems in a representative demonstration. KIVU does not remove every external service or industry-specific requirement.

## **See this workflow in KIVU.**

Bring one representative transaction and a report you use today. Evaluate how the work, controls and financial reporting connect.

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